

COUNTY OF LOS ANGELES DEPARTMENT OF HUMAN RESOURCES

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September 4, 2008

To:

Each Supervisor

From:

Michael J. Henry

Director of Personnel

Subject:

ANTHEM BLUE CROSS PROVIDER ISSUE

Anthem Blue Cross (Blue Cross) announced changes in their provider network affecting County employees and their families enrolled in their HMO, PPO and POS plans. It is important to note that benefits remain unchanged, and there will be no disruption of care.

Blue Cross advised us that Huntington Beach Hospital is under new ownership. As a result, the hospital is cancelling their contract with Blue Cross effective September 15, 2008.

Blue Cross mailed letters to all affected employees announcing the termination and provided a list of alternate hospitals. Members who are pregnant, currently undergoing a course of treatment, or have a current authorization for health care services may be eligible for services during a transition period as part of the continuity of care program. All network doctors who admit to Huntington Beach Hospital received notice of the cancellation and will arrange for admissions to other hospitals for all Blue Cross members. Blue Cross anticipates no physician network disruptions as a result of this termination.

If you have any questions, please call me or your staff may call Marian Hall, Senior Human Resources Manager, at (213) 738-2255.

MJH:MLH MG:DZF:sl

c: Chief Executive Officer
Deputy Chief Executive Officers
County Counsel
Executive Officer, Board of Supervisors

H: Anthem Blue Cross - Huntington Beach Hospital